

Safety & Security

At Ashlar, safety and security of your account is our top priority

DOs

- Always keep your device (mobile, laptop or any device used to access Ashlar) password protected.
- Regularly update your Ashlar account password.
- Regularly check all your transaction statements, account statements and portfolio holdings on Ashlar.
- Use an antivirus protection for your device.
- Reach out to our customer support at Ashlar immediately if you find any discrepancy in your transactions or portfolio holdings.
- Select a nominee on Ashlar for easy transfer of investments in the event of demise of an investor.

DON'Ts

- Do not share your Ashlar account details with anyone on the phone or the internet or any person even if she or he claims to be from Ashlar.
- Never respond to phone, SMS or mail communication containing investment advice and tips. Ashlar will never share such communication with you.
- Do not share important information such as Login, OTP, Transaction IDs, KIN Number, Demat ID, etc with anyone via phone or on the internet.
- Never respond to phone or SMS communication asking for your personal information for account opening on Ashlar.
- Do not share private information like card details, bank account login details etc. via chat, on the internet or on paper or with anyone.
- If you receive any such suspicious communication, please bring it to our notice at help@Ashlar.co